School District #54 (Bulkley Valley) JOB DESCRIPTION

TECHNOLOGY DEPARTMENT – NETWORK ANALYST

Location: District

SUMMARY:

Reporting to the Supervisor of Information Technology, the Network Analyst works as a team member to support learning, through the provision of a range of network support services.

DUTIES:

- Ensures quality workmanship and safety of work sites
- Ability to carry out and perform work schedule with minimum supervision
- Communicates effectively using courtesy, tact and discretion with school staff, students and parents in the explanation and clarification of information
- Maintains the confidentiality of information seen or heard
- Works as a team member to ensure the timely resolution of Information Technology support requests
- May be required to perform other assigned comparable duties which are within the scope of knowledge, skills and abilities required by this class specification

OUALIFICATIONS:

- Completion of Grade 12 (Dogwood Certificate)
- A diploma or certificate in Information Technology and a current Microsoft MCSE or an equivalent combination of training and work experience
- Maintains industry certification
- Demonstrated understanding of LAN and WAN systems interrelationships troubleshooting and diagnostic ability including administering Mail, Web and Active Directory servers
- Three years of current relevant work experience
- Demonstrated ability to use initiative to determine, judge and select appropriate course of action
- Familiarity with Workers' Compensation Board (WCB) safety procedures
- Valid Class 5 BC Driver's Licence and an exemplary driving record as demonstrated by a current driver's abstract
- Physical capability to perform the job duties

N.B. This description contains the elements necessary for the identification and evaluation of the job. It is not an exhaustive list of the duties to be performed. Duties not listed should not affect the evaluation

Agreed to:	
CUPE Job Description Committee	CUPE Job Description Committee
Secretary Treasurer	